

## FAQs for the Solid Waste fee changes

Q: What charges are being increased?

A: The initial fee for adding an additional can to your account will be increased to from \$15 to \$45. The monthly fee for servicing this can will increase \$10 to \$15.

Q: I already have a second can, will I be charged \$45 for it?

A: No, accounts that already have an additional can will not be charged the initial fee again. These accounts will only see the \$5 per month increase for servicing the extra can.

Q: I only have 1 garbage can, will my charge increase?

A: No, customers with only 1 can will have no change in their Solid Waste charge.

Q: Will I have to pay a fee to repair or replace an existing can?

A: No, damaged cans will be repaired or replaced at no charge.

Q: Why are the new garbage cans smaller than the old ones?

A: The new cans are the exact same volume as the old cans. Both styles are 96 gallons. The new cans are shorter and wider than the old style. The older cans have the tendency to fall over easily due to being top-heavy. The newer cans, having a lower center of gravity so do not fall over quite as easily.

Q: Why are these charges being increased?

A: The Solid Waste operation is not funded by taxes and is entirely funded by fees. These fees must be adjusted to account for rising fuel, truck, and disposal costs. The Solid Waste fees have not changed since 2018. However, during this time the City has seen significant growth in customers adding 2<sup>nd</sup> cans. These larger volumes increase all costs associated with the Solid Waste operation. This charge increase is only being added to those heavy generators of garbage. Households that only use 1 can will not see any increase in their monthly charges.

Q: What are the fees for?

A: The initial charge of \$45 covers the actual cost of the City needing to purchase the additional can. \$19.96 monthly covers 1 pickup per week of 1 can. A second can costs \$15.00 monthly for 1 pickup per week. The monthly charges break down as follows:

First can =  $\$19.96/\text{month} = \$4.61/\text{week}$

Second can =  $\$15.00/\text{month} = \$3.46/\text{week}$  (25% discount)

Q: Why are citizen's limited to the amount of dry trash to 2 cubic yards?

A: Citizens are not charged a monthly fee for this service. For this reason, you are limited to 2 cubic yards per week.

Q: What if I have more than 2 cubic yards of dry trash?

A: Your pile will be measured with letter placed on your door with disposal option and costs.